

WARRANTY, TERMS AND CONDITIONS

Warranty:

First Office casegoods products (pages 3 through 134) are guaranteed to be free from defects in design, material, and workmanship, given normal use and proper care, for 12 years of single-shift service with the exceptions noted below. First Office will repair or replace, at our discretion without charge to the original purchaser, any product or part thereof which fails as the result of such defect during the warranty period.

All components not listed below - 12 years

All drawer glide suspensions - lifetime

All locking mechanisms - lifetime

All door hinges - 12 years

Door latches - 12 years

Drawer pulls - 12 years

Casters and pneumatic lifts - 2 years

Projection Screen - 2 years

This warranty does not cover:

- Damage caused by transportation company.
- Color, grain, or texture of wood and other covering materials (due to natural variations over which First Office has no control).
- Damage caused by loading file drawers with anything other than hanging files.